

Tissue Machinery Company was founded in 1997 in Bologna, in the heart of Italy's Packaging Valley. Amid this lively, active and dynamic setting, we have opted to stand out with our constant search for the "new" and the passion for excellence that the people working at TMC have always had.

For 27 years, TMC has offered the most innovative solutions to manage and solve the complexities of packaging and handling its products. Our focus on innovation and our aim to be the first influences all of our decisions and actions here at the company. Our commitment to Research and Development is constant because it allows us to offer the market increasingly advanced solutions not only from a technological point of view but also in terms of service quality, optimisation of production processes, ease of use and/or maintenance.

*Our mission to meet customer expectations, taking into account the expectations of workers and all stakeholders, is based on the adoption of the Integrated Management System (IMS), quality, environment and safety, in compliance with the principles of UNI EN ISO 9001, UNI EN ISO 14001 and UNI ISO 45001, committing to act in accordance with the following principles:*

**1. *Regulatory compliance and voluntary commitments***

TMC undertakes to identify and adopt the standards applicable to the Organisation in the fields of quality, environment, occupational health and safety, tax, pay and administration, subjecting them to periodic review so that they are always consistent.

TMC ensures compliance with compulsory regulations and voluntary commitments, by promptly assimilating laws, agreements and contractual commitments, as well as implementing the provisions voluntarily laid down and described in the Integrated Management System, ensuring transparency and compliance in all processes.

**2. *Setting measurable goals***

TMC periodically identifies the internal and external factors affecting its business, committing to analyse possible strategies to be implemented to seize opportunities or, otherwise, to defend against threats. From this analysis, the Company sets measurable goals, establishing appropriate, consistent and meaningful indicators.

**3. *Ensuring occupational health and safety and protecting the environment***

Company decision-making aims to ensure occupational health and safety, protect the environment and prevent environmental pollution through the identification and assessment of risks and significant environmental aspects, in order to achieve "zero accidents" and "zero reports of occupational disease", as well as reduce environmental impact across company processes.

**4. *Workplace adequacy***

TMC promotes a healthy and safe working environment by taking measures to ensure adequate workplaces, with plant/systems, machinery and equipment regularly maintained to prevent obsolescence.

**5. *Environmental protection***

TMC promotes the care and protection of the environment through the adoption of policies and procedures designed to:

- promote the use of raw materials from sustainable sources and draw up and implement procedures aimed at safeguarding air, water and soil quality.
- support ethical projects and, in line with the formal commitment made through the signing of the SBTi (*Science Based Targets Initiative*) commitment, define and pursue science-based climate targets, progressively reducing greenhouse gas emissions through GHG Protocol-compliant mapping of the main emission sources throughout the value chain and identification of strategic actions aimed at their reduction, thus contributing to the transition to a low-carbon economy.
- promote advanced innovative, technological and management solutions aimed at reducing noise pollution and energy consumption, through targeted measures to improve efficiency, optimise production processes and use technologies with a low environmental impact, thus contributing to the transition to a more sustainable production system.

**6. *Continual improvement in quality, environmental protection and occupational health and safety***

TMC defines its performance indicators through a thorough analysis of the internal and external context in which it operates, taking into account its target markets and stakeholders. The monitoring of these indicators and the effectiveness of the IMS, as well as ensuring it remains consistent with the reality in which it is applied, takes place through verification by delegated personnel at all plants controlled by the Organisation and the running of regular first- and third-party audits, and is in any case assessed during the Management Review.

TMC is committed to making workers, suppliers and customers aware of the need to report any proposals for improvement/potential risk situations, with a view to involving all stakeholders in the continual improvement process.

TMC also pursues continual improvement outside the internal company context.

**7. *Adequacy of resources, awareness and consultation***

TMC believes that human resources are a value and, for this reason, it prepares an appropriate organisational structure, setting out tasks and responsibilities for each role, and plans and carries out information and training activities for them, aimed at increasing their awareness of quality, environmental and occupational health and safety issues, ensuring their skills, their knowledge of the IMS and contributing to their professional and personal growth.

TMC manages its activity through a structured process-based system and ensures that all personnel work according to the requirements of this system.

Workers are also educated, informed, trained and made aware of the proper and safe performance of their work tasks, in reference to both the use of machines and work equipment and the necessary personal protective equipment. The company's chemicals policy prohibits the use of substances that are carcinogenic, mutagenic and toxic to reproduction. In addition, hazardous and flammable products are replaced with safer alternatives whenever possible, reducing risks to workers' health and environmental impact.

Personnel are also informed and trained about the procedures to be followed in the event of the occurrence of one of the emergencies covered in the emergency plan. Finally, TMC pursues a policy of sharing and participation, consulting workers, including through their representatives, on occupational health and safety issues.

**8. *Customer focus, customer satisfaction***

TMC provides products and services that comply with requirements based on customer needs and expectations and any additional requirements.

TMC is committed to placing machines on the market that comply with current regulations.

TMC constantly monitors customer satisfaction.

**9. *Analysis of non-conformities/complaints***

TMC analyses the causes of non-conformities/complaints as a starting point for the definition of appropriate corrective actions.

Castel Guelfo di Bologna (BO), Italy, 8 January 2025

TMC SPA  
Managing Director and Employer

Vincenzo Maltese  
